

CX Masterclass Grades

Assessment for accreditation is based on comprehension, contribution and results of delegates throughout the course.

Knowing

CX Master - Level 1

understanding the topic

You will learn the theory of CX Design and apply it using an example. You can then take the practical templates and tools, and apply this to a pain-point in your organisation – delivering measurable results.

Doing

CX Master - Level 2

putting the topic into practice

You will apply the theory you've learnt, using our experience, tools and templates, and solve a customer pain-point during the course – demonstrating the value from customer experience

Being

CX Master - Level 3

able to coach others on the topic

You will learn how to coach others to drive results from applying CX Design to customer pain points, using your experience and leveraging our tools and templates



Sign up today!

Are you interested in taking up or finding out more about CX Masterclass and how it can help you as an individual practitioner or organisation?

[Read more](#)